HOPE Housing and Community Services Supervisor – Job Posting

Starting at $65,000 and competitive benefit package; commensurate with experience and qualifications

The Housing and Community Services Supervisor (HCSS) for The Foundation for Delaware County’s Housing Opportunities Program for Equity (HOPE), will play a pivotal role in directing and executing HOPE initiatives that significantly impact the lives of individuals and families across Delaware County. This supervisor position is ideal for someone with a robust background in both the strategic and operational aspects of housing services, preferably with a solid understanding of housing policies, public health, and community development.

In this role, you will:

- Assist with leading the development and implementation of housing initiatives that are designed to serve the needs of high-risk populations, ensuring access to housing stability.
- Administer direct housing services efficiently and effectively, overseeing a small caseload in partnership with nurses or case managers to address acute housing emergencies and foster long-term stability for our clients.
- Champion systemic changes by creating strong relationships with a wide range of stakeholders, from government partners to private entities, enhancing the program’s ability to influence housing policy and obtain resources throughout the community.

Key qualifications:

- A leader with a bachelor’s degree in a related field (Master’s preferred) and at least five years of experience in housing or supportive services.
- Strong interpersonal and communication skills.
- Experienced managing multiple priorities in a fast-paced environment.

This position is crucial not only for maintaining the operational excellence and reputation of HOPE but also for making a lasting impact on the quality of life and housing stability for the diverse communities we serve. As a supervisor, you will also be instrumental in mentoring and leading a team of dedicated Housing Specialists.

The Foundation for Delaware County has the following mandates:

- Annual Influenza Immunization (during flu season)
- All new hires must have the COVID-19 (updated vaccine) before their start date.
As an organization with public health programs, we must continue to protect the safety of our clients, our community, and ourselves by doing all we can to reduce the impact of COVID-19 and the Influenza disease.

The Foundation for Delaware County TFDC is an Equal Opportunity Employer with a culture of high performance and continuous improvement that values learning and a commitment to quality. We use a supportive and collaborative approach in both our internal operations and throughout our work with the community partners in Delaware County.

This position is grant funded and contingent upon grant funding. In the event the grant funding is exhausted, this position may be reduced in hours or eliminated.

Interested applicants should send a resume and cover letter to:  
HumanResources@delcofoundation.org